

**To: Alisha Austin**  
**From: Mr. and Mrs. Taylor**  
**Date: May 2007**

**Alisha,**

**How very sweet! Happy (late) Mother's day to you as well. I hope your day was a very special one. My husband and I were speaking of you on this past weekend about how wonderful you have been in your diligent efforts to locate our next home. It is not everyday that one find good and solid customer service as you may already be aware; so to have you work like you have been is really appreciated. Thank you again and keep them coming.**

**Mr. and Mrs. Taylor**